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## Agenda Item 18

November 16, 2011

**TO: MEMBERS OF THE BOARD OF ADMINISTRATION**

**I. SUBJECT:** my|CalPERS Update

**II. PROGRAM:** Various

**III. RECOMMENDATION:** Information Item

**IV. ANALYSIS:**

This information item will be presented orally and will provide status on the Pension System Resumption Project including Enterprise Transition Management and Public Employer Readiness.

**V. RISKS:**

The majority of the project risk is shifting from the project management to the business areas in terms of fulfilling service level expectations.

**VI. STRATEGIC PLAN:**

The Pension System Resumption Project is fully reflected in the CalPERS Strategic Plan, primarily encompassing Goal 6, Administer pension benefits services in a customer-oriented and cost-effective manner. The Pension System Resumption Project is also fully reflected in the CalPERS Business Plan under Enterprise Priority 1, Objective 2; Implement planned activities in the PSR/ETM/PERT recovery plan.

**VII. RESULTS/COSTS:**

N/A

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DALE JABLONSKY  
Assistant Executive Officer  
Information Technology Services

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DONNA RAMEL LUM  
Deputy Executive Officer  
Customer Services and Support